

CIS Security Solutions Three (3) Year Limited Warranty

CIS Security Solutions warrants that its Product(s) and related accessories will be free from defects in materials and workmanship under normal use and service for a period of three years from the date of invoice. If any Product proves to be defective within such three-year warranty period, the customer must contact CIS Security Solutions immediately and inform of the problem. CIS Security Solutions will provide the customer with the different options and necessary steps to obtain service.

WARRANTY COVERAGE

CIS Security Solutions 's warranty obligations are limited to the terms set forth below:

CIS Security Solutions warrants this CIS Security Solutions -branded hardware product against defects in materials and workmanship under normal use for a period of THREE (3) YEARS from the date of retail purchase by the original end-user purchaser ("Warranty Period"). If a hardware defect arises and a valid claim is received within the Warranty Period, at its option, CIS Security Solutions will either (1) replace the defective unit with a new unit, or (2) refund the purchase price of the product (within thirty [30] days of original purchase date). When a refund is given, the product for which the refund is provided must be returned to CIS Security Solutions and becomes CIS Security Solutions 's property. CIS Security Solutions, at its sole discretion, will replace the defective Product, provided that CIS Security Solutions investigation and factory inspection disclose that (a) such a defect developed under normal and proper use and (b) the Product is covered under this warranty. Replacement of defective Products shall be CIS Security Solutions' sole obligation and the customer's sole remedy hereunder. The customer is liable and shall pay for shipment of the Products to/from CIS Security Solutions after sixty (60) days from the original purchase date. CIS Security Solutions shall not be obligated to perform periodic maintenance, installation, de-installation, or relocation.

EXCLUSIONS AND LIMITATIONS

This Limited Warranty applies only to hardware products manufactured by or for CIS Security Solutions that can be identified by the "CIS Security Solutions" trademark, trade name, or logo affixed to them. The Limited Warranty does not apply to any non-CIS Security Solutions hardware products or any software, even if packaged or sold with CIS Security Solutions hardware. Manufacturers, suppliers, or publishers, other than CIS Security Solutions, may provide their own warranties to the end-user purchaser, but CIS Security Solutions, in so far as permitted by law, provides their products "as is". Software distributed by CIS Security Solutions with or without the CIS Security Solutions brand name is not covered under this Limited Warranty.

CIS Security Solutions does not warrant that the operation of the product will be uninterrupted or error-free. CIS Security Solutions is not responsible for damage arising from failure to follow instructions relating to the product's use.

This warranty does not apply: (a) to damage caused by use with non-CIS Security Solutions products; (b) defects or damage to the product resulting from wear, lack of periodic maintenance, transportation, tear, mishandling, accidental or intentional physical damage, misuse, abuse, negligence, problems with electrical power, improper storage, impact, water or other liquids, insect/rodent infestation, sand, fire, flood, earthquake, vandalism, non-performance of scheduled operator and maintenance items, improper environment, other external causes, cosmetic damage and problems due to improper and/or non-CIS Security Solutions authorized installation or repairs, battery leakage, or use of non-approved accessories, consumables, or supplies; (c) to damage

caused by operating the product outside the permitted or intended uses described by CIS Security Solutions; (d) to damage caused by tampered with, altered, changed, modified, disassembled, serviced or repaired (including upgrades and expansions) performed by anyone who is not a representative of CIS Security Solutions or a Certified CIS Security Solutions Service Partner; (e) to a product or part that has been modified to significantly alter functionality or capability without the written permission of CIS Security Solutions; (f) to consumable parts, such as lamps, batteries, rubber wheels, etc. unless damage has occurred due to a defect in materials or workmanship; (g) if any CIS Security Solutions serial number has been removed or defaced; or (h) products for which CIS Security Solutions has not received payment

TO THE EXTENT PERMITTED BY LAW, THIS WARRANTY AND REMEDIES SET FORTH ABOVE ARE EXCLUSIVE AND IN LIEU OF ALL OTHER WARRANTIES, REMEDIES AND CONDITIONS, WHETHER ORAL OR WRITTEN, STATUTORY, EXPRESS OR IMPLIED. AS PERMITTED BY APPLICABLE LAW, CIS SECURITY SOLUTIONS SPECIFICALLY DISCLAIMS ANY AND ALL STATUTORY OR IMPLIED WARRANTIES, INCLUDING, WITHOUT LIMITATION, WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE AND WARRANTIES AGAINST HIDDEN OR LATENT DEFECTS. IF CIS SECURITY SOLUTIONS CANNOT LAWFULLY DISCLAIM STATUTORY OR IMPLIED WARRANTIES THEN TO THE EXTENT PERMITTED BY LAW, ALL SUCH WARRANTIES SHALL BE LIMITED IN DURATION TO THE DURATION OF THIS EXPRESS WARRANTY AND REPLACEMENT SERVICE AS DETERMINED BY CIS SECURITY SOLUTIONS IN ITS SOLE DISCRETION. NO CIS SECURITY SOLUTIONS PARTNER, RESELLER, AGENT, OR EMPLOYEE IS AUTHORIZED TO MAKE ANY MODIFICATION, EXTENSION, OR ADDITION TO THIS WARRANTY.

EXCEPT AS PROVIDED IN THIS WARRANTY AND TO THE EXTENT PERMITTED BY LAW, CIS SECURITY SOLUTIONS IS NOT RESPONSIBLE FOR DIRECT, SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES RESULTING FROM ANY BREACH OF WARRANTY OR CONDITION, OR UNDER ANY OTHER LEGAL THEORY, INCLUDING BUT NOT LIMITED TO LOSS OF USE; LOSS OF REVENUE; LOSS OF ACTUAL OR ANTICIPATED PROFITS (INCLUDING LOSS OF PROFITS ON CONTRACTS); LOSS OF THE USE OF MONEY; LOSS OF ANTICIPATED SAVINGS; LOSS OF BUSINESS; LOSS OF OPPORTUNITY; LOSS OF GOODWILL; LOSS OF REFUTATION; LOSS OR DAMAGE TO OR CORRUPTION OF DATA; OR ANY INDIRECT OR CONSEQUENTIAL LOSS OR DAMAGE HOWSOEVER CAUSED INCLUDING THE REPLACEMENT OF EQUIPMENT AND PROPERTY, ANY COSTS OF RECOVERING, PROGRAMMING, OR REPRODUCING ANY PROGRAM OR DATA STORED OR USED WITH CIS SECURITY SOLUTIONS PRODUCTS AND ANY FAILURE TO MAINTAIN THE CONFIDENTIALITY OF DATA STORED ON THE PRODUCT. THE FOREGOING LIMITATION SHALL NOT APPLY TO DEATH OR PERSONAL INJURY CLAIMS. CIS SECURITY SOLUTIONS DISCLAIMS ANY REPRESENTATION THAT IT WILL BE ABLE TO REPAIR ANY PRODUCT UNDER THIS WARRANTY OR MAKE A PRODUCT EXCHANGE WITHOUT RISK TO OR LOSS OF THE PROGRAMS OR DATA.

CONSUMER PROTECTION LAWS FOR CONSUMERS WHO ARE COVERED BY CONSUMER PROTECTION LAWS OR REGULATIONS IN THEIR COUNTRY OF PURCHASE OR, IF DIFFERENT, THEIR COUNTRY OF RESIDENCE, THE BENEFITS CONFERRED BY THIS WARRANTY ARE IN ADDITION TO ALL RIGHTS AND REMEDIES CONVEYED BY SUCH CONSUMER PROTECTION LAWS AND REGULATIONS. Some countries, states, and provinces do not allow the exclusion or limitation of incidental or consequential damages or exclusions or limitations on the duration of implied warranties or conditions, so the above limitations or exclusions may not apply to you. This warranty gives you specific legal rights, and you may also have other rights that vary by country, state or province.

GOVERNING LAW

This Limited Warranty shall be governed by the laws of the State of Florida, U.S.A., and by the laws of the United States, excluding their conflicts of laws principles. The United Nations Convention on Contracts for the International Sale of Goods is hereby excluded in its entirety from application to this Limited Warranty.

OBTAINING WARRANTY SERVICE

In order to obtain warranty service, when you contact CIS Security Solutions or a Certified CIS Security Solutions Service Partner, you will be asked to furnish:

1. Your name, email address, telephone number, company, store number
2. Proof of the original purchase containing a description of the product(s) purchase date, and the appropriate CIS Security Solutions serial number(s)

When obtaining warranty service, you must comply with all relevant laws and regulations of the country where service is being obtained.